

Review Article

Evaluation of Conjunctivitis Clinical Practice Guidelines: An Analysis of Quality and Treatment Proposals

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Abstract

Introduction: Conjunctivitis is an inflammation of the conjunctiva, commonly caused by bacteria, viruses, or allergens. It represents a significant portion of healthcare visits worldwide and is often self-limiting. However, it can cause considerable discomfort and lead to economic burdens, including medical expenses and lost productivity. Therefore, it is essential to develop and implement clear clinical practice guidelines to ensure appropriate management and avoid unnecessary interventions. **Objective:** This study aimed to identify and evaluate clinical practice guidelines for the management of acute primary conjunctivitis, focusing on their quality and practical applicability. **Methods:** A systematic search was conducted across multiple databases to identify relevant clinical practice guidelines. The quality of each guideline was assessed using an established evaluation method that examines six key domains: scope and purpose, stakeholder involvement, rigor of development, clarity of presentation, applicability, and editorial independence. **Results:** The search identified ten clinical practice guidelines, of which four were considered suitable for recommendation. The guidelines received the lowest scores in applicability and rigor of development, while clarity of presentation and editorial independence received the highest ratings. All guidelines emphasized non-pharmacological therapy as the preferred first-line treatment. **Conclusion:** Although four guidelines were recommended, their overall quality fell short of expectations, particularly in applicability and long-term intervention follow-up. These findings underscore the need for improvements to enhance the practical implementation and effectiveness of treatment strategies.

Keywords

Conjunctivitis, Clinical Practice Guideline, Management, AGREE II, Analysis

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1. Introduction

Conjunctivitis is characterized by the inflammation of the conjunctiva, the lining of the eyelids and eyeball, caused by bacteria or viruses, allergic and immunological reactions, among other potential factors [1-3]. The disorder can be classified and identified based on the agent causing the inflammation and the symptoms presented [1, 3, 4].

This disorder affects a large part of the population, mainly in its acute allergic, infectious bacterial and viral forms, representing 54% of visits to basic health units related to eye conditions and 30% of visits to the emergency room [1, 3, 4]. In the United States, it is estimated that acute conjunctivitis affects around six million people per year [5].

Despite being a self-limiting disease, it can cause significant suffering in individuals who develop it. Furthermore, there is the possibility of a variable economic loss, considering the symptoms presented and their duration [3, 6]. The costs involved can be direct, such as medical appointments and medications, or indirect, such as days lost at work and at school, in addition to reduced productivity during work [3, 6].

Therefore, appropriate symptomatic management of this disease is necessary. To guide this clinical management and standardize the best care provided to the patient, health professionals can resort to the implementation of protocols and/or clinical practice guidelines based on quality scientific evidence, to optimize patient care, translating practice of Evidence-Based Health (EBH) [7-11].

EBH, therefore, is the result of a movement that seeks to guide health professionals about the best clinical decision, according to the patient's specific condition [2]. It has a solid scientific basis and the development of more sophisticated hierarchies of evidence, which respects the patient's values and preferences when making decisions, capable of generating reliable and safe recommendations [7, 10]. Its application in the health professional's routine is through clinical practice guidelines or protocols, which play great importance in the management and prevention of a considerable variety of diseases [10, 13-15].

However, a factor that hinders the effective application of the guidelines is the varying quality of the recommendations presented [13, 15]. Several guidelines developed for the care of the same disease can be produced with different methods and objectives, generating competition and a complex system of conflicting practices and interventions, in addition to a lack of methodological rigor and transparency in their preparation [15, 16]. The main attributes of high-quality guidelines include validation, reliability, reproducibility, clinical applicability, adaptation to the health context, clarity, multidisciplinary character, evidence review and documentation [17, 18].

In the era of EBH and with the increase in the number of publications, the critical evaluation of evidence must be considered before its application, especially regarding health care, referring to self-limited diseases [12, 16, 19]. In this context, the objective of this study was to systematically identify

guidelines and/or clinical protocols on the management of primary conjunctivitis and critically evaluate their quality.

2. Methods

2.1. Identification and Selection of Clinical Guidelines

A systematic search was carried out in the literature between the months of January and August 2020 using the Decs/Mesh descriptors related to the topic: "Conjunctivitis" OR "Conjunctivites" OR "Conjuntivite". To search for clinical practice guidelines (CPG) for the management of conjunctivitis in the following databases: Medscape (filter: Diseases/Conditions, past year), Best Medicine Journal (BMJ), UpToDate, PubMed (filter: 10 years, Practice Guideline, Pragmatic Clinical Trial) and *Biblioteca Virtual em Saúde* (BVS).

In addition, searches were carried out on specific websites of health institutions and categories: Cochrane (filter: Protocol), *Comissão Nacional de Incorporação de Tecnologias* (CONITEC) in *Sistema Único de Saúde* (SUS) (filter: Guideline) and National Institute for Health and Clinical Excellence (NICE). In a second step, another evaluation of texts found in the PubMed database was carried out, according to the reference suggestions from one of the selected texts, "Guidelines for the clinical management of allergic conjunctival disease" (2nd edition).

The articles were filtered based on language (Portuguese and English) and publication time (last 10 years). Guidelines and review articles containing recommendations, pharmacological or non-pharmacological, related to the management of acute conjunctivitis in adults, whose presentations can be allergic, bacterial or viral, were included. As exclusion criteria, we used: publications whose scope did not encompass the acute treatment of conjunctivitis, documents aimed at specific populations, such as children and pregnant women, in addition to articles unavailable in full. The selection was carried out by two researchers independently, using the Rayyan web application, where duplication was excluded, followed by reading and analyzing titles and abstracts using the application. After selecting the guidelines, the selected documents were fully read and analyzed.

2.2. Appraisal of Guidelines for Research & Evaluation (AGREE II)

The AGREE II (Appraisal of Guidelines for Research & Evaluation) instrument aims to evaluate methodological quality and transparency in the development of clinical guidelines [8, 15, 16]. This can be applied to guidelines related to any disease and any stage of health care, including

aspects related to health promotion, public health, screening, diagnosis, treatment or health interventions [16, 20, 21]. Furthermore, it can be used to develop, report and evaluate evidence-based guidelines [12].

The assessment using this instrument contains 23 items, involving six domains: 1. scope and objective; 2. stakeholder involvement; 3. rigor of development; 4. clarity of presentation; 5. applicability; 6. editorial Independence [16, 20]. The items distributed within each domain are evaluated on a 7-point scale, ranging from completely disagree (grade 1, which is the minimum) to completely agree (grade 7, which is the maximum) [11].

The scores for the evaluated domains are calculated by summing all the scores for the individual items, including the scores given by all the evaluators, then scaling the total as a percentage of the maximum possible score for the domain [11]. The calculation of the percentage achieved in the domains follows the formula: $((\text{Score obtained} - \text{Minimum score}) / (\text{Maximum score} - \text{Minimum score})) \times 100$. For a better visualization of a general overview of the evaluated domains, an arithmetic average is calculated with the percentages achieved by all guidelines, going domain by domain [11].

It is important to highlight that this instrument does not provide a specific parameter for recommending or not recommending protocols. However, the item Rigor of development is addressed as the main evaluation parameter in the literature consulted and the higher this item scores, the better the quality of the guideline [11, 15, 16, 21]. Furthermore, based on criteria suggested by other authors and interpreted as relevant, a minimum score of 50% for this item is accepted in this assessment [8, 11, 14-16, 21]. A guideline that scores between 30% and 50% in Rigor of Development and achieves averages above 50% in two other domains may be considered "Recommended with Modifications". If the guideline scores less than 30% it may be considered as "Not Recommended" [15].

2.3. Data Processing

The aspects covered by the AGREE II instrument were

evaluated by four people, previously trained and familiar with this evaluation method. They classified the guidelines and/or clinical protocols using scores from 1 to 7. The results were calculated in percentage format according to the guidelines found and with the aim of evaluating the guideline recommendation in its most relevant aspects [16].

Due to the possibility of average variation by AGREE II, generally from 0% to 100%, and considering the values found, in addition to possible human factors inherent to the evaluation, the quadratic weighted *Kappa* statistic was calculated to measure the degree agreement between evaluators and increase the reliability of the process [15, 18, 19].

To perform the calculation, grades 1 and 2 were equivalent to grade 1 for the *Kappa* calculation, grades 3, 4 and 5 referred to grade 2 and grades 6 and 7 to grade 3 for calculating the *Kappa* statistic, respectively [18]. Scores 1 and 2 were considered "low", scores between 3 and 5 "intermediate" and scores 6 and 7 "high" [15]. In addition, the following comparison parameters [16, 22], were considered: Poor agreement (<0 .00); Mild (0.00-0.20); Fair (0.21-0.40); Moderate (0.41-0.60); Substantial (0.61-0.80) and Almost Perfect (0.81-1).

3. Results

The selection of texts was checked by a reviewer, in accordance with the principle of peer review, and discrepancies were resolved by discussion between those involved. Initially, 84 texts were selected from the sources consulted, followed by evaluation of the title and abstract, as described in Figure 1. After applying the exclusion criteria, 10 guidelines were selected for critical quality assessment.

The selected guidelines are described in Table 1 and originate from Spain (CPG 2), Japan (CPG 4), Italy (CPG 6) and the United States of America (CPGs 7, 8 and 9). Most of the documents located refer only to the management of allergic conjunctivitis. CPG 1, 3 and 5 simultaneously address the three types of conjunctivitis included in the scope of this article. CPG 10 addresses the treatment of rhinoconjunctivitis, which is allergic conjunctivitis associated with allergic rhinitis.

Table 1. Clinical practice guidelines for the management of conjunctivitis selected for evaluation.

Clinical Guideline (year)		Country of origin	Group/Responsible Organization
CPG 1 (2019)	Acute conjunctivitis	Brazil	BMJ Best Practice
CPG 2 (2015)	Consensus document on allergic conjunctivitis (DECA)	Spain	(SEAIC 2010 Rhinoconjunctivitis Committee) and (Spanish Group Ocular Surface-GESOC)
CPG 3 (2019)	Conjunctivitis Preferred Practice Pattern®	USA	American Academy Of Ophthalmology
CPG 4 (2011)	Japanese guideline for allergic conjunctival diseases	Japan	Japanese Ocular Allergology Society
CPG 5 (2013)	Conjunctivitis: a systematic review of diagnosis and treatment	USA	Department of Ophthalmology and Visual Sciences, University of Wisconsin, Madison.

Clinical Guideline (year)		Country of origin	Group/Responsible Organization
CPG 6 (2018)	<i>Allergic conjunctivitis: current concepts on pathogenesis and management</i>	Italy	Department of Sense Organs, University Sapienza of Rome.
CPG 7 (2019)	<i>ICON: Diagnosis and management of allergic conjunctivitis</i>	USA	American College of Allergy, Asthma & Immunology
CPG 8 (2013)	<i>An algorithm for the management of allergic conjunctivitis</i>	USA	Allergy and Asthma Center Medicine, Pediatrics & Ophthalmology Rutgers University Center for Climate Prediction
CPG 9 (2012)	<i>Management of seasonal allergic conjunctivitis: guide to therapy</i>	USA	Acta Ophthalmologica Scandinavica Foundation
CPG10 (2017)	EAACI Guidelines on Allergen Immunotherapy: Allergic rhinoconjunctivitis, 2017	United Kingdom	Centre for Food Allergy Diagnosis and Treatment Veneto Region, University of Padua

CPG: Clinical Practice Guideline; USA: United States of America.

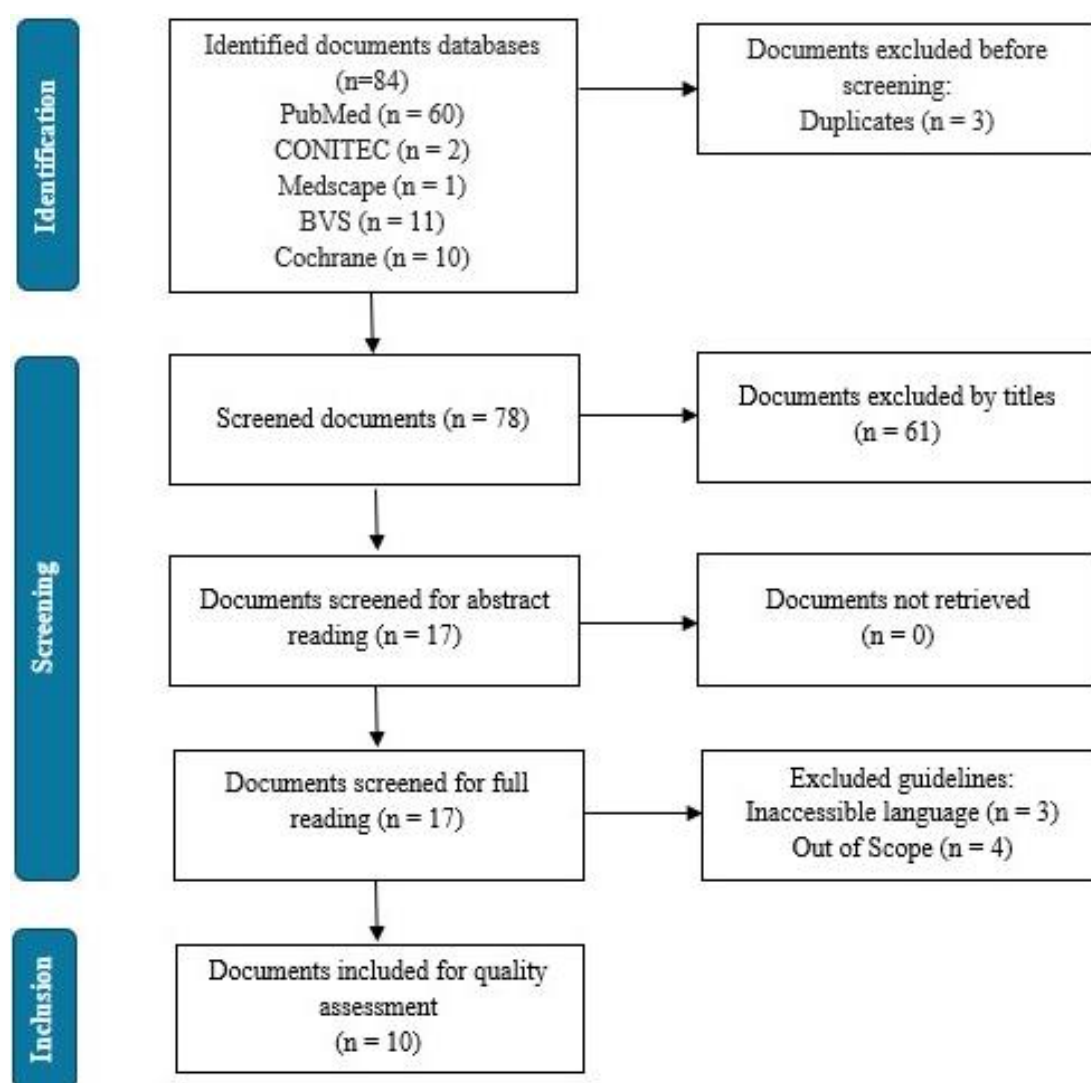


Figure 1. Sample definition flowchart.

3.1. General Recommendations of the Guidelines

In Table 2, it is observed that prevention is emphasized as the first line of treatment, as well as the use of various non-pharmacological measures, which aim to minimize symptoms and discomfort caused by the disease [1, 3, 4, 23-29]. Furthermore, educating the family and patient about

adequate and simple hygiene measures, such as washing hands and not sharing personal objects, are present in three guidelines (CPGs 1, 3 and 5). These discuss minimizing the spread of contamination. Furthermore, they reinforce the importance of reporting to the patient the highly contagious nature of infectious forms of conjunctivitis. That said, they infer the need for absence from school/work during the presentation of the disease.

Table 2. Non-pharmacological treatment recommendations.

NON-PHARMACOLOGICAL TREATMENT FOR ACUTE CONJUNCTIVITIS										
Recommendation	CPG									
	1	2	3	4	5	6	7	8	9	10
Provide initial and preventive guidance	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Maintain simple hygiene measures	Yes	No	Yes	No	Yes	No	No	No	No	No
Use of artificial tears	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No
Stop using contact lenses	No	No	No	Yes	Yes	No	Yes	No	No	No
Cold compresses	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No
Use of sunglasses	No	Yes	Yes	Yes	No	No	No	No	No	No
Minimize friction in the eyes	No	No	No	No	No	No	Yes	No	No	No
Immunotherapy	No	Yes	Yes	No	No	Yes	Yes	Yes	Yes	Yes

The use of artificial tears is recommended in 90% of the guidelines evaluated, with the United Kingdom guideline (CPG 10) being the only one that disagrees. Adequate cycles of immunotherapy, sublingually or subcutaneously, are indicated in 80% of recommendations. The use of cold compresses is present in 70% of recommendations. Discontinuation of contact lens use is recommended in 30% of guidelines,

within the scope of this article and not based on other existing forms of conjunctivitis. It was estimated that 30% of guidelines recommend the use of sunglasses, mainly to prevent photosensitivity and contact with allergens present in the air. And only 10% of these, that is, 1 clinical practice guideline (CPG 7), recommend minimizing friction on the eye to avoid triggering the inflammatory cascade [4].

Table 3. Pharmacological treatment recommendations.

PHARMACOLOGICAL TREATMENT FOR ACUTE ALLERGIC CONJUNCTIVITIS											
Drug class	CPG										Examples
	1	2	3	4	5	6	7	8	9	10	
Topical and systemic antihistamines	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Azelastine hydrochloride 0.05%; Loratadine; Desloratadine
Topical decongest-ants	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Naphazoline hydrochloride 0.012% or 0.1%
Topical NSAIDs	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes	Yes	No	Ketorolac Tromethamine 0.5%

PHARMACOLOGICAL TREATMENT FOR ACUTE ALLERGIC CONJUNCTIVITIS

Drug class	CPG										Examples
	1	2	3	4	5	6	7	8	9	10	
Mast cell stabilizers	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	Cromoglicate Sodium 2% and 4%; Lodoxamide; Tromethamine
Corticosteroids	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Prednisone; Loteprednol etabonate 0.2% or 0.5%
Antihistamine associated with topical decongestants	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes	Yes	No	Naphazoline Hydrochloride 0.025% + Pheniramine Maleate 0.3%
Immunosuppressant	Yes	No	Yes	Yes	No	Yes	Yes	Yes	No	No	Prednisone; Cyclosporine; Tacrolimus
Antiretrovirals	Yes	No	Yes	No	Yes	No	No	No	No	No	Ganciclovir 0.15%
Antibiotics	Yes	No	Yes	No	Yes	Yes	No	No	No	No	Erythromycin; Azithromycin; Polymyxin + Trimethoprim

NSAIDs: Non-steroidal anti-inflammatory drugs; CPG: Clinical Practice Guideline.

In general, treatment refers to the use of therapy, together with the identification of the allergen and the prevention of the patient's contact with it [1, 3]. Identification of the causative agent of conjunctivitis allows pharmacological treatment to be more effective, directing management to its root cause [3, 4]. The most prevalent pharmacological recommendations in the management of this disorder are described in Table 3. Topical antihistamines, systemic antihistamines, corticosteroids and topical decongestants are recommended in 100% of the clinical practice protocols evaluated. Preference is given to the topical presentation of these medications, but there are systemic alternatives presented [4].

The use of mast cell stabilizers is recommended in 90% of the guidelines, non-steroidal anti-inflammatory drugs (NSAIDs) in 80%. Dual-action agents, which combine topical antihistamines and topical decongestants, are recommended in 80% of CPGs, immunosuppressants in 60%, antibiotics in 40% and antiretrovirals in 30% of clinical practice guidelines evaluated.

Regarding topical antihistamines, azelastine hydrochloride 0.05% is recommended [5, 27]. The corticosteroids prednisone and loteprednol etabonate 0.2% or 0.5% [3, 5, 24, 29]. Of the topical decongestants, naphazoline hydrochloride 0.012% or 0.1% was recommended [24, 29]. As for systemic antihistamines, there is still a predilection for second-generation presentations, such as loratadine, desloratadine and fexofenadine hydrochloride, which have fewer

associated adverse effects [1, 3, 24, 29-31].

Furthermore, among mast cell stabilizers, 2% and 4% sodium cromoglycate and lodoxamide tromethamine [3, 5, 23, 24, 26, 27, 29] are recommended. Of the non-steroidal anti-inflammatory drugs (NSAIDs), ketorolac tromethamine 0.5% is recommended [3, 24, 27, 29]. Of the dual-action agents, the most recommended is naphazoline hydrochloride 0.025% associated with pheniramine maleate 0.3% [3, 5, 24]. Within the group of immunosuppressants, prednisone, cyclosporine or tacrolimus are mentioned [3]. Of the antibiotics, erythromycin, azithromycin or polymyxin/trimethoprim drops [3, 5]. And, finally, the antiretroviral drug ganciclovir 0.15% [1].

3.2. Assessment of the Quality of Guidelines Using the AGREE II Instrument

After evaluating the criteria by AGREE II, the average reported for each of the six domains of each protocol/clinical guideline was calculated. The averages can be seen in Table 4. After applying the selected criteria, it was found that clinical practice guidelines 2, 3, 5, and 10 were considered recommended to be used in the practice of health professionals and demonstrated superior development quality the rest. Clinical practice guidelines 1, 4, 6, 7, 8 and 9 must undergo evaluation and review of the methodological criteria for elaboration for subsequent recommendation.

Table 4. Scores for each domain of the AGREE II instrument.

Guideline	Scope and Purpose	Stakeholder involvement	Rigor of Development	Clarity of presentation	Applicability	Editorial independence	Recommendation
CPG 1	11%	38%	30%	94%	17%	13%	Not Recommended
CPG 2	85%	60%	67%	92%	14%	88%	Recommended
CPG 3	94%	72%	80%	93%	31%	100%	Recommended
CPG 4	15%	25%	11%	60%	0%	0%	Not Recommended
CPG 5	65%	35%	64%	92%	9%	100%	Recommended
CPG 6	19%	22%	9%	51%	5%	71%	Not Recommended
CPG 7	56%	40%	21%	85%	11%	100%	Not Recommended
CPG 8	44%	26%	17%	75%	7%	50%	Not Recommended
CPG 9	18%	19%	18%	65%	1%	13%	Not Recommended
CPG 10	96%	99%	91%	96%	93%	100%	Recommended
AVERAGE	50%	44%	41%	80%	19%	64%	-

The first domain evaluated, Scope and Purpose, addresses the general objective of the guideline and the target population, obtaining an overall average of 50.3%. Guidelines 2, 3, 5, 7 and 10 presented an average of more than 50%, covering the general objectives of identification, classification, treatment and prevention in a clear and specific way. On the other hand, CPGs 1, 4, 6 and 9 presented an average evaluation of less than 20%, with a description of the general objective that was little recognized by the evaluators without a description of the recipient of such a guideline.

In the second domain, Stakeholder Involvement, only CPGs 2, 3 and 10 achieved averages above 50%, with target users referred to as doctors and/or healthcare specialists. This item had an overall average of 43.6. For the other texts, there was a variability in averages from 19% to 40%, where the sub-item Knowledge About the Opinions and Preferences of the Target Population can be highlighted as one of the reasons for the low grades. These averages can also infer a development team that does not cover all relevant groups of professionals, being restricted to specialist doctors. Furthermore, the description of target users can be described more clearly in future revisions.

The Rigor of Development in the references consulted is addressed as the main assessment item in a guideline [8, 11, 14-16, 21]. This parameter must be considered carefully and transparently [8, 15, 16].

The overall average for this item was 40.8%, the second lowest overall average within the criteria evaluated. This corresponds to an insufficient description of the methodological rigor applied and/or a lack of description regarding the selection of evidence on which its recommendations were based. In this regard, 5 guidelines presented an average of less than 30% in this domain.

The only item that obtained an overall average lower than the Rigor of Development was the one corresponding to "Applicability", an item capable of evaluating the application and monitoring tools of the recommendations contained in the guideline. With an average of 18.8%, the scores can be attributed to the lack of information such as: possible barriers to applying the guideline, estimated costs and conditions for monitoring it. Application costs, as well as tools for this and monitoring, were only described in CPG 10.

Furthermore, the AGREE II assessment items "Clarity of Presentation" and "Editorial Independence" reached the highest averages of the assessments carried out, representing, respectively, 80.3% and 70.6%, which corroborates the recommendation of the CPGs 2, 3, 5, and 10, which also presented averages above 50% in the item "Development Rigor".

4. Discussion

Among the guidelines evaluated, 40% were considered "recommended" and, within the criteria established in this article, none demonstrated the need for immediate improvements in their application. This infers that 4 of the 10 guidelines evaluated by the AGREE II method achieved satisfactory scores in the main items established for the preparation of clinical practice guideline [17, 18].

Among the non-pharmacological and pharmacological recommendations, there is uniformity in the recommendations addressed. Since the guidelines evaluated originate from different countries, this demonstrates greater reliability of application in clinical practice. All non-pharmacological recommendations present benefits capable of outweighing any risks they may cause, although not all of them present a

high level of evidence. Furthermore, non-pharmacological therapies are efficient in controlling symptoms related to acute conjunctivitis and are the first-line treatment of the disease [17, 18].

The pharmacological recommendations in the guidelines are well designed and aligned. These are mainly aimed at symptomatic relief of the disease, although some medications reduce the duration of its course, such as the recommendation of the use of antibiotics to manage bacterial infectious conjunctivitis, an indication contained in CPGs 1, 3, 5 and 6, and which presents a high level of evidence, but with a weak recommendation. Furthermore, it is worth noting that the use of antibiotics is not indicated for allergic and viral forms of conjunctivitis [17, 18, 21].

Furthermore, there is no specific therapy for the treatment of viral infectious conjunctivitis and systemic agents do not play any therapeutic role in their management. The recommended topical antiretroviral, ganciclovir 0.15%, is used in specific cases due to adenovirus contamination. That said, we can infer one of the reasons why there are more clinical management guidelines focused on allergic conjunctivitis compared to others.

In severe cases, clinical management incorporates a drug combination. Thus, corticosteroids can be recommended, with loteprednol etabonate having fewer adverse effects compared to other examples, such as prednisolone. The use of this pharmacological class carries several associated risks and should only be carried out under medical supervision. Furthermore, it is emphasized in the evaluated guidelines that the chronic use of any non-pharmacological and pharmacological option presented is not recommended.

In general, support measures are low value and can be financially accessible for most of the population, except for immunotherapy, which is a treatment with a higher cost than others. Furthermore, minimizing friction on the eye to avoid triggering the inflammatory cascade can be considered a valid recommendation, which application would not cause harm to patients and, if aimed at infectious forms, could prevent the spread of pathogens to surfaces and even reduce or delay the involvement of the second eye.

It was observed that the United States of America has 50% of published protocols for the clinical management of conjunctivitis, which can be justified by the high prevalence of the disease in its population and, also, by the consolidation of evidence-based healthcare in this country, with the high prevalence of development and implementation of clinical protocols and therapeutic guidelines guiding health care. The other 5 guidelines come from different countries and do not present statistical data estimating the epidemiological impact on their country of origin.

The United Kingdom guideline, alone, presented the best averages in all evaluated criteria, reaching a value above 90%. This guideline addresses the treatment of rhinoconjunctivitis. Its production followed the elaboration model of the AGREE II instrument, which justifies its higher averages compared to

other CPGs. Furthermore, its applicability with regard specifically to the management of acute allergic, bacterial and viral conjunctivitis can be considered limited, if used in isolation, that is, it presents limited non-pharmacological and pharmacological options compared to other guidelines.

CPGs 2, 4, 6, 7, 9 and 10 refer only to the management of allergic conjunctivitis and when they address other types of conjunctivitis, they provide a theoretical definition and not the management specifically. CPGs 1, 3 and 5 address the three types of conjunctivitis included in the scope of this article. It is also noted that none of the guidelines selected and evaluated address the importance of pharmaceutical care, demonstrating fragility regarding the management of conjunctivitis as a self-limited health problem that can be treated within the scope of community pharmacies.

However, there is a lack of protocols with clear objectives and high-quality development regarding the three main types of acute conjunctivitis analyzed, causing difficulty in implementing the recommendations mentioned in clinical guidelines. This is demonstrated in what corresponds to the evaluated item "Applicability", which obtained the lowest general average, which corresponded to 18.8% of the evaluation, even with a variation from 0 to 93%. The main reasons for such a low average are the lack of items identified as facilitators and/or barriers inherent to the application of the adopted recommendations, the costs involved or the lack of establishing criteria for monitoring them after the recommendations [17, 18, 21].

Furthermore, 50% of clinical practice guidelines presented a Rigor of Development of less than 30%, which falls outside the criteria adopted for their recommendation. Regarding this domain, the main cause for low averages is related to insufficient description of the methods used in the construction of protocols and their listed recommendations [17, 18, 21]. The Brazilian guideline presents an average Rigor of Development assessment of 30%. However, it does not cover the other criteria to be included in the "Recommended with modifications" criteria, as, in addition to this, only the Clarity in Presentation item is greater than 50% and, therefore, the document is assigned the "Not Recommended" category".

The quadratic weighted *Kappa* coefficient found was 0.51, which fits into a moderate agreement between the evaluators and, also, a well-accepted average for evaluation according to the references consulted [16]. Furthermore, there were no significant disagreements between the evaluators during the evaluation via AGREE II, which reinforces the *Kappa* agreement found.

The quality of health care in the management of acute conjunctivitis is linked to the quality and updating of clinical guidelines. Symptomatic control of the disease can be achieved through the application of simple and/or low-cost measures. To achieve this, the guideline must cover all available therapeutic options. Updates regarding non-pharmacological therapy should be considered and prioritized in routine reviews, regarding the risk/benefit of its

application, as these can control and minimize the uncomfortable symptoms of the disorder. Furthermore, expanding options for pharmacological management should be considered.

The quality of the guidelines evaluated, within the established criteria, was below expectations, although 4 guidelines achieved satisfactory grades for recommendation. In addition to the “Rigor of Development” domain, other evaluated domains had low scores, including “Applicability” and the subitem “Monitoring of Interventions”. This data should be considered when proposing future clinical guidelines to provide better healthcare for patients. The guidelines from the United States of America, for the most part, demonstrated levels below expectations, as did the guideline from Japan and Italy. The United Kingdom guideline, alone, presented the best averages in all evaluated criteria.

Abbreviations

AGREE II	Appraisal of Guidelines for Research & Evaluation (Domains Used in the AGREE II Instrument)
BMJ	Best Medicine Journal
BVS	Biblioteca Virtual em Saúde
CPG	Clinical Practice Guidelines
EBH	Evidence-Based Health
Kappa	Kappa Statistic (Inter-rater Agreement, Also Referred to as Kappa Coefficient)
NICE	National Institute for Health and Clinical Excellence
NSAIDs	Non-steroidal Anti-inflammatory Drugs
SUS	Sistema Único de Saúde

Conflicts of Interest

The authors declare no conflicts of interest.

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